



# Salesforce Experience Cloud Consultant

**Salesforce Experience Cloud Consultant  
Certification Questions & Answers**

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**EXPERIENCE CLOUD CONSULTANT**

**[Salesforce Certified Experience Cloud Consultant](#)**

60 Questions Exam – 65% Cut Score – Duration of 105 minutes

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## Discover More about the Experience Cloud Consultant Certification

Are you interested in passing the Salesforce Experience Cloud Consultant exam? First discover, who benefits from the Experience Cloud Consultant certification. The Experience Cloud Consultant is suitable for a candidate if he wants to learn about Salesforce Consultant. Passing the Experience Cloud Consultant exam earns you the Salesforce Certified Experience Cloud Consultant title.

While preparing for the Experience Cloud Consultant exam, many candidates struggle to get the necessary materials. But do not worry; your struggling days are over. The Experience Cloud Consultant PDF contains some of the most valuable preparation tips and the details and instant access to useful [Experience Cloud Consultant study materials just at one click.](#)

## Salesforce Experience Cloud Consultant Certification Details:

<b>Exam Name</b>	Salesforce Experience Cloud Consultant
<b>Exam Code</b>	Experience Cloud Consultant
<b>Exam Price</b>	Registration fee: USD 200 Retake fee: USD 100
<b>Duration</b>	105 minutes
<b>Number of Questions</b>	60
<b>Passing Score</b>	65%
<b>Recommended Training / Books</b>	<a href="#">Prepare for Your Salesforce Experience Cloud Consultant Credential</a> <a href="#">Create and Manage Experience Cloud Sites (ADX271)</a>
<b>Schedule Exam</b>	<a href="#">Kryterion Webassessor</a>
<b>Sample Questions</b>	<a href="#">Salesforce Experience Cloud Consultant Sample Questions</a>
<b>Recommended Practice</b>	<a href="#">Salesforce Certified Experience Cloud Consultant Practice Test</a>

## Experience Cloud Consultant Syllabus:

Section	Objectives	Weight
<b>Experience Cloud Basics</b>	<ul style="list-style-type: none"> <li>- Illustrate the reasons for creating or utilizing an Experience for a specific use case.</li> <li>- Identify most common personas for Experience Cloud.</li> <li>- Assess the common types of external accounts and how they are used in an Experience.</li> <li>- Apply features and functions of Workspaces for building an Experience.</li> </ul>	<b>8%</b>
<b>Sharing, Visibility, and Licensing</b>	<ul style="list-style-type: none"> <li>- Given a scenario, set the correct user visibility in an Experience.</li> <li>- Given a scenario, set the correct object visibility in an Experience.</li> <li>- Recommend the Declarative Sharing options that could be leveraged for an Experience.</li> <li>- Given a scenario, implement external account relationships for an Experience.</li> <li>- Given a set of requirements, evaluate which external license type(s) to use.</li> <li>- Given a scenario, determine a security model based on an Experience use case.</li> <li>- Describe roles for external users.</li> </ul>	<b>17%</b>
<b>Branding, Personalization, and Content</b>	<ul style="list-style-type: none"> <li>- Modify an experience within the Experience Builder.</li> <li>- Explain the capabilities of Search within an Experience.</li> <li>- Implement Salesforce CMS content into an Experience.</li> <li>- Given a scenario, make articles visible or accessible in an Experience.</li> </ul>	<b>15%</b>
<b>Templates and Themes</b>	<ul style="list-style-type: none"> <li>- Given a scenario, select the appropriate theme for an Experience.</li> <li>- Given a scenario, identify the right Template for the Experience.</li> <li>- Apply packaging, exporting, and importing a template.</li> <li>- Assess the use of lightning bolts in Experiences.</li> </ul>	<b>10%</b>
<b>User Creation and Authentication</b>	<ul style="list-style-type: none"> <li>- Describe the different ways users can be created, such as manual, Data Loader, Self-Registration, Just-in-Time (JIT) provisioning.</li> <li>- Given a scenario, determine how to properly set up a user for an Experience.</li> <li>- Describe options for Single sign-on.</li> <li>- Apply the steps for enabling partner and customer users for Experiences.</li> <li>- Identify how to grant users access to an Experience.</li> </ul>	<b>13%</b>

Section	Objectives	Weight
<b>Adoption and Analytics</b>	<ul style="list-style-type: none"> <li>- Apply the steps to set up Experience dashboards and insights.</li> <li>- Analyze and apply Experience Moderation features.</li> <li>- Given a scenario, employ fundamental best practices for adoption and engagement.</li> </ul>	<b>5%</b>
<b>Administration, Setup and Configuration</b>	<ul style="list-style-type: none"> <li>- Apply the steps for implementing Channel Sales Partner Relationship Management (PRM).</li> <li>- Describe the capabilities of different Experience deployments and migrations.</li> <li>- Describe how to enable and activate an Experience.</li> <li>- Given a scenario, recommend and implement Delegated External User administration.</li> <li>- Determine the steps to build a public Experience.</li> <li>- Determine steps to configure and setup Topics.</li> <li>- Apply ticketing and Service Cloud capabilities for Experience Cloud.</li> </ul>	<b>25%</b>
<b>Customization Considerations, and Limitations</b>	<ul style="list-style-type: none"> <li>- Explain limitations across all Experiences.</li> </ul>	<b>7%</b>

## Broaden Your Knowledge with Salesforce Experience Cloud Consultant Sample Questions:

### Question: 1

Which two statements regarding data categories are true?

(Choose 2 answers)

- a) When a category is made visible to a user through custom settings or is made visible by default, its child and parent categories are not included.
- b) Customer Portal users and partner portal users inherit data category visibility settings of the role assigned to their account (owner) managers by default.
- c) Translated articles will not follow the master article data category. Therefore, translated articles can be assigned to a different data category.
- d) Child roles cannot see more data categories than their parent role. If the parent role's visibility changes, the child role's category visibility is reset to its parent's category visibility.

**Answer: b, d**

**Question: 2**

The Experience Cloud manager has been asked to ensure that a Knowledge article is visible to Internal Salesforce users, unauthenticated visitors to the site, and third-party authenticated users. Which two settings need to be configured on the draft article before it is published?

(Choose 2 answers)

- a) Visible to Partner
- b) Visible in Public Knowledge Base
- c) Visible to Employee
- d) Visible to Guest User

**Answer: a, d**

**Question: 3**

Which three permissions are included for a delegated administrator?

(Choose 3 answers)

- a) Manage permissions sets for external users on their account.
- b) Create and edit external user records.
- c) Generate new passwords for external users.
- d) Manage object access for external users.
- e) Add external users to multiple accounts.

**Answer: a, b, c**

**Question: 4**

The system administrator at Get Cloudy Consulting is trying to import Customer Portal users to the newly created Experience Cloud. However, the import failed. What could be two reasons for this failure?

(Choose 2 answers)

- a) User records are missing. Penal & Pep ore
- b) The portal profile record has not been created.
- c) The portal role record has not been created.
- d) Contact records have not been created.

**Answer: c, d**

**Question: 5**

Zephyrus Relocation (ZRS) plans to launch a public site. ZRS would like to leverage a topic catalog so that site users can see all the organized topics in one place and easily navigate to any topic or subtopic. Which step is required to set up a topic catalog?

- a) Create at least one subtopic and add the More Topic link when editing the navigation menu.
- b) Create at least one topic along with its subtopic.
- c) Enable Topic Hierarchy and create at least one topic with two subtopics.
- d) Create at least one topic and add the More Topics link when editing the navigation menu.

**Answer: a****Question: 6**

What is a prerequisite for creating a user that has a Partner Community license?

- a) The "Enable as Partner" action must be present on the User page layout.
- b) Select "Enable as Partner" in the Experience Workspace.
- c) The "Enable as Partner" action must be present on the Account page layout.
- d) Ensure that the partner user has the "Enabled as partner" permission set.

**Answer: c****Question: 7**

Recently, Ursa Major Solar (UMS) decided it no longer wants to utilize Data Categories to control article visibility for its customer portal. UMS's users will need to be logged in to the portal in order to view any Knowledge articles. Outside of Data Categories, what is another way UMS can control Knowledge article visibility?

- a) Branding Sets
- b) Audience Targeting
- c) Permission Sets
- d) Sharing Rules

**Answer: c****Question: 8**

What does a system administrator need to do when creating Experience Cloud users?

- a) Add user to an account as a contact record.
- b) Add user to an account as a user record.
- c) Assign Partner Community Plus license to the user.
- d) Click the "Log In to Site as User" button.

**Answer: a**

**Question: 9**

How can records owned by Customer Community users be shared with internal users?

- Use the standard is Owned By External User checkbox on records to create a criteria-based sharing rule to share records owned by Customer Community users with all internal users.
- Create a Share Group for a Customer Community profile that is not associated with a Sharing Set.
- Create a Sharing Set that includes a Customer Community profile and create a Share Group for the Sharing Set.
- Create an owner-based sharing rule to share records owned by a Customer Community role with all internal users.

**Answer: b**

**Question: 10**

How can Sharing Sets be used to share records with Customer Community users?

- Create one Sharing Set, select the 'All Objects' options for the Sharing Set, and add the Customer Community profiles to the Sharing Set.
- Create one Sharing Set and add the objects to share in the Sharing Set.
- Create one Sharing Set and use a Sharing Rule to share records with users in the Sharing Set.
- Create one Set per object and add the Customer Community profiles to each Sharing Set.

**Answer: b**

## Avail the Study Guide to Pass Salesforce Experience Cloud Consultant Exam:

- Find out about the Experience Cloud Consultant syllabus topics. Visiting the official site offers an idea about the exam structure and other important study resources. Going through the syllabus topics help to plan the exam in an organized manner.
- Once you are done exploring the [Experience Cloud Consultant syllabus](#), it is time to plan for studying and covering the syllabus topics from the core. Chalk out the best plan for yourself to cover each part of the syllabus in a hassle-free manner.
- A study schedule helps you to stay calm throughout your exam preparation. It should contain your materials and thoughts like study



hours, number of topics for daily studying mentioned on it. The best bet to clear the exam is to follow your schedule rigorously.

- The candidate should not miss out on the scope to learn from the Experience Cloud Consultant training. Joining the Salesforce provided training for Experience Cloud Consultant exam helps a candidate to strengthen his practical knowledge base from the certification.
- Learning about the probable questions and gaining knowledge regarding the exam structure helps a lot. Go through the [Experience Cloud Consultant sample questions](#) and boost your knowledge
- Make yourself a pro through online practicing the syllabus topics. Experience Cloud Consultant practice tests would guide you on your strengths and weaknesses regarding the syllabus topics. Through rigorous practicing, you can improve the weaker sections too. Learn well about time management during exam and become confident gradually with practice tests.

## Career Benefits:

- Passing the Experience Cloud Consultant exam, helps a candidate to prosper highly in his career. Having the certification on the resume adds to the candidate's benefit and helps to get the best opportunities.

### Here Is the Trusted Practice Test for the Experience Cloud Consultant Certification

VMExam.Com is here with all the necessary details regarding the Experience Cloud Consultant exam. We provide authentic practice tests for the Experience Cloud Consultant exam. What do you gain from these practice tests? You get to experience the real exam-like questions made by industry experts and get a scope to improve your performance in the actual exam. Rely on VMExam.Com for rigorous, unlimited two-month attempts on the [Experience Cloud Consultant practice tests](#), and gradually build your confidence. Rigorous practice made many aspirants successful and made their journey easy towards grabbing the Salesforce Certified Experience Cloud Consultant.

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