

# VMware 5V0-62.22

**VMware Workspace ONE 21.X UEM  
Troubleshooting Specialist Certification**

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**5V0-62.22**

**[VMware Certified Specialist - Workspace ONE 21.X UEM Troubleshooting 2023](#)**

**60 Questions Exam – 300 / 500 Cut Score – Duration of 105 minutes**



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## Discover More about the 5V0-62.22 Certification

Are you interested in passing the VMware 5V0-62.22 exam? First discover, who benefits from the 5V0-62.22 certification. The 5V0-62.22 is suitable for a candidate if he wants to learn about End-User Computing. Passing the 5V0-62.22 exam earns you the VMware Certified Specialist - Workspace ONE 21.X UEM Troubleshooting 2023 title.

While preparing for the 5V0-62.22 exam, many candidates struggle to get the necessary materials. But do not worry; your struggling days are over. The 5V0-62.22 PDF contains some of the most valuable preparation tips and the details and instant access to useful [5V0-62.22 study materials just at one click](#).

## VMware 5V0-62.22 Workspace ONE 21.X UEM Troubleshooting Specialist Certification Details:

<b>Exam Name</b>	VMware Workspace ONE 21.X UEM Troubleshooting Specialist
<b>Exam Code</b>	5V0-62.22
<b>Exam Price</b>	\$250 USD
<b>Duration</b>	105 minutes
<b>Number of Questions</b>	60
<b>Passing Score</b>	300 / 500
<b>Recommended Training / Books</b>	<a href="#">VMware Workspace ONE: UEM Troubleshooting [V22.x]</a> <a href="#">VMware Workspace ONE: UEM Troubleshooting [V22.x] - On Demand</a>
<b>Schedule Exam</b>	<a href="#">PEARSON VUE</a>
<b>Sample Questions</b>	<a href="#">VMware 5V0-62.22 Sample Questions</a>
<b>Recommended Practice</b>	<a href="#">VMware Certified Specialist - Workspace ONE 21.X UEM Troubleshooting 2023 Practice Test</a>

## 5V0-62.22 Syllabus:

Section	Objectives
<b>Architectures and Technologies</b>	- Describe how an OG restriction affects system settings
<b>Products and Solutions</b>	
<b>Planning and Designing</b>	

Section	Objectives
<b>Installing, Configuring, and Setup</b>	
<b>Performance-tuning, Optimization, and Upgrades</b>	
<b>Troubleshooting and Repairing</b>	<ul style="list-style-type: none"> <li>- Outline common troubleshooting techniques and best practices within Workspace ONE UEM</li> <li>- Summarize common troubleshooting strategies for UEM-managed devices</li> <li>- Outline common application troubleshooting techniques within Workspace ONE UEM</li> <li>- Summarize common troubleshooting techniques for email management within Workspace ONE UEM</li> <li>- Explain common troubleshooting approaches for the Workspace ONE UAG platform and individual edge services</li> <li>- Outline useful troubleshooting tools like Self-service portal and Workspace ONE Assist</li> <li>- Explain how understanding the core services on Workspace ONE UEM and the related process flows can lead to more effective troubleshooting (Console, Device Services, AWCM, API, SQL)</li> <li>- An understanding of the various components and their related process flows can help when troubleshooting issues with Workspace ONE UEM components (ACC, UAG, SEG, etc.)</li> <li>- Identify and describe various log files which can be used to troubleshoot issues with Workspace ONE UEM</li> <li>- Identify the key steps in collecting log files which are useful for troubleshooting</li> <li>- Identify some of the common symptoms and the associated root causes associated with group management and assignment-related issues</li> <li>- Understand common ACC problems</li> <li>- Identify and troubleshoot directory services integration problems</li> <li>- Identify and troubleshoot synchronization problems related to directory service</li> <li>- Identify and understand common Certificate Authority integration symptoms</li> <li>- Identify and troubleshoot common Certificate Authority errors</li> <li>- Understand Workspace ONE Access Integration troubleshooting techniques</li> <li>- Recognize common symptoms and troubleshooting techniques related to issues with Workspace ONE Intelligent Hub</li> <li>- Explain troubleshooting techniques for endpoint communication services (AWCM, APNs, FCM, WNS)</li> <li>- Explain device commands and how to use them for troubleshooting</li> <li>- Describe how targeted logging can help endpoint</li> </ul>

Section	Objectives
	troubleshooting <ul style="list-style-type: none"> <li>- Identify and scope enrollment problems</li> <li>- Identify and scope common endpoint connectivity problems</li> <li>- Identify and scope common profile issues</li> <li>- Identify, understand, and troubleshoot common compliance policy issues</li> <li>- Identify, understand, and troubleshoot common symptoms related to issues with applications.</li> <li>- Identify common symptoms and associated root-causes of email profile related issues.</li> <li>- Identify, understand, and troubleshoot common PowerShell integration issues</li> <li>- Identify and understand useful troubleshooting commands for UAG</li> <li>- Identify, understand, and troubleshoot common symptoms of Content Gateway related issues</li> <li>- Identify, understand, and troubleshoot common symptoms of VMware Tunnel related issues</li> <li>- Explain how Workspace ONE Assist can help endpoints troubleshooting</li> <li>- Identify, understand, and troubleshoot common issues with Workspace ONE Assist.</li> </ul>
<b>Administrative and Operational Tasks</b>	<ul style="list-style-type: none"> <li>- Describe how an administrator's role affects the viewing of system settings +</li> <li>- Understand the Console Events or Device Events settings</li> <li>- Outline the steps of collecting Workspace ONE UEM logs</li> <li>- Describe the process of changing logging levels for troubleshooting Workspace ONE core services and components.</li> <li>- Understand how to monitor the health of core and edge services</li> <li>- Describe how the SSP helps administrators and users to solve issues by themselves</li> </ul>

## Broaden Your Knowledge with VMware 5V0-62.22 Sample Questions:

### Question: 1

Which AWCM page would provide a detailed summary of the health of the AWCM service?

- a) /awcm/healthv2
- b) /awcm/healthv1
- c) /awcm/status
- d) /awcm/statistics

**Answer: b**

**Question: 2**

When an organization administrator attempts to configure a shared SaaS Workspace ONE UEM environment to use their internal Active Directory Certificate Authority, "Test Connection" fails. For which service should the organization administrator enable verbose logging to resolve this issue?

- a) ACC (AirWatch Cloud Connector) service
- b) AWCM (AirWatch Cloud Messaging) service
- c) Console service
- d) UAG (Unified Access Gateway) Tunnel service

**Answer: a**

**Question: 3**

A newly-hired administrator has opened a ticket with the Internal IT Helpdesk, stating that they can login but do not have access to the Scheduler settings located at Groups & Settings > All Settings > Admin > Scheduler. A colleague performing the same role can see and access this entitlement.

What are two reasons that the newly-hired admin is having this difficulty? (Choose two.)

- a) The newly-hired administrator needs to navigate to Accounts > Administrators > Roles and assign themselves the correct level of access to access the Scheduler setting
- b) The newly hired administrator did not enter in the restricted action pin to enter the Scheduler settings.
- c) The newly-hired administrator has the correct roles assigned but has not selected the applicable role in the console access dropdown to view this configuration.
- d) The newly-hired administrator has the incorrect roles assigned or was not yet provided the correct roles to view this configuration.
- e) The newly-hired administrator needs to accept the EULA before sensitive configuration settings are visible by this account.

**Answer: c, d**

**Question: 4**

Which option is available for Unified Access Gateway to export a collection of all logs?

- a) Use the UAG-log-archive.zip download button within the VMware Workspace ONE Access Admin UI.
- b) Use the UAG-log-archive.zip download button from the Support Settings section in the UAG Admin UI.
- c) Export the UAG-log-archive.zip from the logging option in the OVF template.
- d) Export the UAG-log-archive.zip from the VMware Workspace ONE UEM console troubleshooting page.

**Answer: b**

**Question: 5**

When an administrator attempted to integrate an organization's Microsoft Office 365 email system with their shared SaaS Workspace ONE UEM using PowerShell, the "Session initialized" portion of the Test Connection process failed in the UEM Console.

What is the most likely cause of this issue?

- a) The administrator configured the email service account on Unified Access Gateway incorrectly.
- b) The administrator configured the Office 365 service account incorrectly.
- c) The administrator incorrectly configured UEM with the PowerShell "Set-ExecutionPolicy" command.
- d) The administrator incorrectly configured Secure Email Gateway.

**Answer: c**

**Question: 6**

After updating a configuration in Workspace ONE UEM, the administrator notices that it takes 24 hours for the value to reflect correctly within the console. The administrator understands that Memcached is holding this value in memory.

Which action would cause the value to update immediately?

- a) Restarting the Memcached monitor service
- b) Appending the new value to the associated Memcached Key manually
- c) Placing SSH into the Memcached node and running `purge_all`
- d) Flushing the cache via the Workspace ONE UEM console

**Answer: d**

**Question: 7**

A few devices have stopped updating their last seen time within the console. After testing with a device, the administrator notices the Intelligent Hub states AWCM is connected. The administrator decides to review the connection flow to determine the cause of the failure.

Which connection flow should be examined to gain this insight?

- a) Device connection to Device Services
- b) Device Services connection to DB
- c) Device Connection to Console Server
- d) AWCM connection to Device Services

**Answer: d**

**Question: 8**

Where should the logging level for AirWatch Cloud Connector be changed?

- a) In the CloudConnectorHub.exe.config file
- b) At the Workspace ONE Access Connector settings page
- c) In the CloudConnector.exe.config file
- d) At the UEM console Cloud Connector settings page

**Answer: c**

**Question: 9**

An administrator has assigned a purchased application to a new group of DEP devices and enabled device-based-licensing. However, none of the assigned devices could install the application. Which statement describes the possible cause of this problem?

- a) Devices do not have Workspace ONE Hub installed.
- b) VPP invites are not accepted.
- c) VPP sToken has expired.
- d) App Store is hidden.

**Answer: b**

**Question: 10**

An administrator could not locate Hub Services settings page under an organization group and has asked why this problem is occurring. Which statement describes the root cause of this problem?

- a) This organization group is not a Customer type OG.
- b) Unified Access Gateway has not been deployed for this OG.
- c) AirWatch Cloud Connector has not been installed for this OG.
- d) VMware Tunnel has not been configured under this OG.

**Answer: a**

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## Avail the Study Guide to Pass VMware 5V0-62.22 Workspace ONE 21.X UEM Troubleshooting Specialist Exam:

- Find out about the 5V0-62.22 syllabus topics. Visiting the official site offers an idea about the exam structure and other important study resources. Going through the syllabus topics help to plan the exam in an organized manner.
- Once you are done exploring the [5V0-62.22 syllabus](#), it is time to plan for studying and covering the syllabus topics from the core. Chalk out the best plan for yourself to cover each part of the syllabus in a hassle-free manner.
- A study schedule helps you to stay calm throughout your exam preparation. It should contain your materials and thoughts like study hours, number of topics for daily studying mentioned on it. The best bet to clear the exam is to follow your schedule rigorously.
- The candidate should not miss out on the scope to learn from the 5V0-62.22 training. Joining the VMware provided training for 5V0-62.22 exam helps a candidate to strengthen his practical knowledge base from the certification.
- Learning about the probable questions and gaining knowledge regarding the exam structure helps a lot. Go through the [5V0-62.22 sample questions](#) and boost your knowledge
- Make yourself a pro through online practicing the syllabus topics. 5V0-62.22 practice tests would guide you on your strengths and weaknesses regarding the syllabus topics. Through rigorous practicing, you can improve the weaker sections too. Learn well about time management during exam and become confident gradually with practice tests.

## Career Benefits:

- Passing the 5V0-62.22 exam, helps a candidate to prosper highly in his career. Having the certification on the resume adds to the candidate's benefit and helps to get the best opportunities.

## Here Is the Trusted Practice Test for the 5V0-62.22 Certification

VMExam.Com is here with all the necessary details regarding the 5V0-62.22 exam. We provide authentic practice tests for the 5V0-62.22 exam. What do you gain from these practice tests? You get to experience the real exam-like questions made by industry experts and get a scope to improve your performance in the actual exam. Rely on VMExam.Com for rigorous, unlimited two-month attempts on the [5V0-62.22 practice tests](#), and gradually build your confidence. Rigorous practice made many aspirants successful and made their journey easy towards grabbing the VMware Certified Specialist - Workspace ONE 21.X UEM Troubleshooting 2023.

**Start Online practice of 5V0-62.22 Exam by visiting URL**

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