

## Salesforce CRT-211

Salesforce Advanced Administrator Certification
Questions & Answers

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**CRT-211** 

**Salesforce Certified Advanced Administrator** 

60 Questions Exam - 65% Cut Score - Duration of 105 minutes











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#### Discover More about the CRT-211 Certification

Are you interested in passing the Salesforce CRT-211 exam? First discover, who benefits from the CRT-211 certification. The CRT-211 is suitable for a candidate if he wants to learn about Administrator. Passing the CRT-211 exam earns you the Salesforce Certified Advanced Administrator title.

While preparing for the CRT-211 exam, many candidates struggle to get the necessary materials. But do not worry; your struggling days are over. The CRT-211 PDF contains some of the most valuable preparation tips and the details and instant access to useful CRT-211 study materials just at one click.

# Salesforce CRT-211 Advanced Administrator Certification Details:

Exam Name	Salesforce Advanced Administrator
Exam Code	CRT-211
Exam Price	Registration fee: USD 200
	Retake fee: USD 100
Duration	105 minutes
Number of Questions	60
Passing Score	65%
	Administer, Extend, and Automate Salesforce
Recommended	(ADX211)
Training / Books	Prepare for your Advanced Administrator
	Certification Exam (CRT211)
Schedule Exam	Kryterion Webassessor
Sample Questions	Salesforce CRT-211 Sample Questions
Recommended	<b>Salesforce Certified Advanced Administrator Practice</b>
Practice	<u>Test</u>

### CRT-211 Syllabus:

Section	Objectives	Weight
Security and Access	- Given a scenario, determine the implications to	20%
	record and field data access (Sharing model,	
	controlled by parent, grant access by hierarchies,	
	dashboard and report folders access, email folder	



Section	Objectives	Weight
	access, Territory Management).	
	- Compare and contrast the capabilities of custom	
	profiles, permission sets, and delegated	
	administration.	
	- Given a scenario determine the implications of	
	user authentication.	
	- Compare and contrast the capabilities of a	
	complex business model. (Person accounts,	
	Account, Contacts, and Contact to multiple	
	Accounts.)	
	- Given a scenario, determine the appropriate	
	solution to enhance or extend objects. (master-	
	detail, lookup, junction object, related list, record	
	type, schema builder, and object creator).	
Objects and Applications	- Given a scenario, determine the appropriate	19%
Objects and Applications	solution to enhance or extend the UI/UX with	
	applications. (app manager, lightning app builder,	
	dynamic forms, standard lightning page	
	components, console, and lightning page analyze	
	button.)	
	- Given a scenario, determine the appropriate tools	
	for monitoring and troubleshooting system activity	
	(debug log, set up audit trail).	
	- Explain how to ensure sensitive data is setup to	10%
Auditing and Monitoring	support a business/legal/compliance use case in	
	production and sandbox environments.	
	- Explain how to review and troubleshoot security	
	settings including pending updates that may	
	change system access.	
	- Describe the features of Salesforce which enable	
	Sales users to conduct the sale process, including	
Cloud Applications	products, price books, schedules, orders, and	11%
	quotes	
	- Distinguish and understand the implications and	



Section	Objectives	Weight
	capabilities of Forecasting and Territory	
	Management	
	- Explain how to create and maintain Salesforce	
	Knowledge (article record types, data categories).	
	- Explain how to create and maintain service	
	entitlements and entitlement processes.	
	- Describe the features of Salesforce which enable	
	interaction between support agents and customers	
	(Chat, Case Feed, Service Cloud Console,	
	Experience Cloud sites, Omni-Channel).	
	- Given a scenario, understand the standard	
	Salesforce suite of products that enable extending	
	the core platform.	
	- Explain the tools and best practices for assessing,	
	improving and enriching data quality. (data types,	
	validation, managing duplicates, enriching,	
	archiving).	
	- Given a scenario, determine the appropriate	
	analytic tools to meet complex reporting	
	requirements (custom report types, reporting	
	snapshots, complex charting, custom summary	
Data and Analytics	formulas, bucketing, joined reports, cross filters,	1 20/
Management (	dynamic dashboards, dashboard filters).	13%
	- Understand methods to connect to, access,	
	backup/restore, or archive data outside of the	
	Salesforce platform. (big objects, data warehouse,	
	external objects, data lakes, third-party solutions,	
	and Salesforce Connect).	
	- Given a scenario, identify the appropriate tools	
	and methods for importing data into Salesforce.	
	(data import wizard, data loader, and external ID).	
Environment	- Describe the options available to move metadata	
Management and	between environments (change sets, sandboxes,	7%
Deployment	and AppExchange - managed/unmanaged).	
		<u> </u>



Section	Objectives	Weight
	- Describe the capabilities and best practices for	
	using change sets to move metadata between	
	environments.	
	- Given a complex scenario, determine the solution	
Process Automation	using the best tool, or combination of tools to solve	:
	a business problem	
	- Given a scenario identify the appropriate tool or	
	method for troubleshooting declarative automation	.20%
	- Given a scenario, explain the capabilities and	
	limitations of each declarative automation tool.	
	- Understand the implications of the order of	
	execution when using automation tools.	

## Broaden Your Knowledge with Salesforce CRT-211 Sample Questions:

#### Question: 1

Which is NOT an option for customizing Sales force Content?

- a) Customer fields
- b) Workflow Rules
- c) Workspace permissions
- d) Validation Rules

Answer: b

#### **Question: 2**

Sales reps at AW Computing hove been reporting that contact phone numbers sometimes revert book to on old value after being updated. What should the administrator do to resolve this issue?

- a) Schedule Apex jobs.
- b) Delete all workflow rules.
- c) Consolidate automation tools.
- d) Add an invocable process

Answer: c



#### **Question: 3**

How would an administrator ensure that users are not able to edit account records owned by other users?

- a) Set the organization wide default for accounts to Public Read Only.
- b) Override the Edit button on the account object with an Apex trigger to limit edit access to account owners only
- c) Set the organization wide default for accounts to Public Read/Write
- d) Remove edit access from the account object on the user profile.

Answer: a

#### **Question: 4**

What should an administrator use as an alternative to a Process Builder to expedite the time required to update the records?

- a) Workflow Rule Field Change
- b) Screen Row
- c) Batch Update
- d) Before save How Trigger

Answer: d

#### **Question: 5**

Universal Containers has a process to allow an employee to submit a vacation request and route it to the employee's manager for approval. An employee attempted to submit a request but it could not be submitted.

How could the administrator troubleshoot this?

- a) Ensure the approval step has an associated action
- b) Review the system log to determine the root cause.
- c) Use workflow to email the administrator if the process fails.
- d) Ensure the user record has an assigned active manager.

Answer: d

#### **Question: 6**

The VP of Marketing is launching campaigns in each region to target accounts that do not have open opportunities. What reporting solutions can an administrator set up to assist with this?

- a) Joined report
- b) Cross filter
- c) Reporting snapshot
- d) Standard filter

Answer: b



#### **Question: 7**

An administrator at Cloud Kicks has been asked to reduce the file size of full data exports in order to have quicker exports. Which three recommendations should the administrator make?

#### Choose 3 answers

- a) Reduce the amount of objects per export
- b) Request a backup file every 5 days
- c) Keep deleted record counts to a minimum
- d) Unselect the recycle bin in the object export option
- e) Deselect 'Include images, documents, and attachments' in the export

Answer: a, c, e

#### **Question: 8**

Cloud Kicks is looking for a way to back up its data dally. What should the administrator recommend?

- a) Use an ETL tool that can be scheduled to extract the data and push it to the target destination
- b) Set up Salesforce's Data Export Service and store the data In the target destination.
- c) Extract the data with the Import Wizard and push it to the target destination.
- d) Schedule a report and have the data emailed to the admin to put In the target destination.

Answer: a

#### **Question: 9**

AW Computing has a 4-hour SLA in its support guarantee. The company recently received feed that customers art reporting long wait times before an agent responds to a new case after it has been submitted.

How should an administrator ensure cases are properly prioritized?

- a) Assignment Rules
- b) Workflow Rules
- c) Auto-Response Rules
- d) Escalation Rules

Answer: a



#### Question: 10

Administrator has been tasked with creating a new custom field on the Account object called Government Der. The compliance department has determined that this field contains sensitive Information and needs to be encrypted using Classic Encryption.

How will this impact users when reading, editing, or reporting on Accounts?

- a) Users with the View Encrypted Data permission can see the field, regardless of Field-Level Security.
- b) Users will need the View Encrypted Data permission to edit the field.
- c) Users will need the View Encrypted Data permission to edit the field.
- d) Encrypted fields can be added to a list view and rule filters.

Answer: c

# Avail the Study Guide to Pass Salesforce CRT-211 Advanced Administrator Exam:

- Find out about the CRT-211 syllabus topics. Visiting the official site offers an idea about the exam structure and other important study resources. Going through the syllabus topics help to plan the exam in an organized manner.
- Once you are done exploring the <u>CRT-211 syllabus</u>, it is time to plan for studying and covering the syllabus topics from the core. Chalk out the best plan for yourself to cover each part of the syllabus in a hasslefree manner.
- A study schedule helps you to stay calm throughout your exam preparation. It should contain your materials and thoughts like study hours, number of topics for daily studying mentioned on it. The best bet to clear the exam is to follow your schedule rigorously.
- The candidate should not miss out on the scope to learn from the CRT-211 training. Joining the Salesforce provided training for CRT-211 exam helps a candidate to strengthen his practical knowledge base from the certification.
- Learning about the probable questions and gaining knowledge regarding the exam structure helps a lot. Go through the <u>CRT-211</u> <u>sample questions</u> and boost your knowledge
- Make yourself a pro through online practicing the syllabus topics. CRT-211 practice tests would guide you on your strengths and weaknesses regarding the syllabus topics. Through rigorous practicing, you can



improve the weaker sections too. Learn well about time management during exam and become confident gradually with practice tests.

#### **Career Benefits:**

 Passing the CRT-211 exam, helps a candidate to prosper highly in his career. Having the certification on the resume adds to the candidate's benefit and helps to get the best opportunities.

## Here Is the Trusted Practice Test for the CRT-211 Certification

VMExam.Com is here with all the necessary details regarding the CRT-211 exam. We provide authentic practice tests for the CRT-211 exam. What do you gain from these practice tests? You get to experience the real exam-like questions made by industry experts and get a scope to improve your performance in the actual exam. Rely on VMExam.Com for rigorous, unlimited two-month attempts on the CRT-211 practice tests, and gradually build your confidence. Rigorous practice made many aspirants successful and made their journey easy towards grabbing the Salesforce Certified Advanced Administrator.

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